



ISMS USER GUIDE

Mobinil introduces Intelligent SMS that is bright enough to make your life easier. With SMS sending short messages has never been more fun.

1- Sending your first SMS

You can send a short message from your mobile to any other Mobinil mobile. All messages originate at a mobile phone and terminate at a mobile phone. It's easy. To send a message all you have to do is the following:

1. Go to the messages menu, go to message setting and enter the following SMSC number: +2012 200 0020 (to be entered one time only).
2. Under the messages menu go to your message editor (based on the handset brand and model) and start composing your message.
3. Select send message.
4. Enter the phone number of the person you are sending the message to.

Note: The maximum message length is 160 characters

2- With SMS you will get notified when your message is delivered to the receiver's mobile phone

A notification from SMS is a message that reflects the status of a previously sent SMS. The subscriber receives a notification when the message is delivered to the recipient's mobile phone. The notification indicates all of the following:

1. Whether the recipient has correctly received a SMS
2. Whether the SMS was kept by the service center for later delivery attempts.
3. The SMS is not delivered, the subscriber is notified of the failed delivery and the reason why.

The following command should be added prior to your sent text if the message originator wants to be informed when his message is delivered: *NM# followed by the message text e.g. *NM#CALL ME

3- You can send one message to up to 20 people at one time

This option enables mobile users to send an identical SMS to several Mobinil mobile subscribers at one time e.g. Mona to all the employees in the Marketing department. Each subscriber for whom this service is enabled can establish and store his recipient

lists. A maximum of 99 distribution list per subscriber are allowed. Each list has a maximum length of 20 phone numbers.

4- How to use the distribution list feature:

There are different commands for you to employ in order to use the options of the distribution list.

1. To add one or more phone numbers to the list enter the command below in the part where you compose your message (The < signs mean "empty space")
*DL+ < list number < phone number < phone number.....# then send this message to phone number 0.
e.g. ***DL+ 1 0123141830 0123251440#** and press yes or send or O.K. (depending on your handset brand and model)
2. To remove one or more addresses from the list, enter the following in the part where you compose your message *DL-< list number < phone number < phone number.....# then send this message to phone number 0.
e.g. to remove the number 0123141830 from the list enter ***DL- 1 012 3141830#** and press yes or send or O.K. (depending on your handset brand and model)
3. To request the contents of a list, in the area where you compose your message *DL? list number# then send this message to phone number 0.
e.g. if you require to know the content of list #1, enter the following: ***DL? 1#** and press yes or send or O.K. (depending on your handset brand and model)

5- To use the distribution list in sending an SMS

1. under the messages menu go to your message editor (based on the handset brand and model) and start composing your message.
2. Select send message.
3. Enter the list number in place of the phone number of the person your sending the message to.

6- Charges of the distribution list

The subscriber will be charged for each time he originates a message from his mobile phone.

7- Specify the delay in hours for the delivery of your message

The subscriber could specify when his message should be delivered to the destination for up to one year. The following command should be incorporated:

*DEF < number of hours > # followed by the message text e.g. if the subscriber requires to delay the delivery of his message for 5 hours he should enter the following: ***DEF5#WAIT FOR ME** this causes the delivery of the message to be deferred with 5 hours.

The maximum period of time that a subscriber could defer the deliver of the message is one year. This period has to be specified in hours

8- International and roaming SMS

SMS enables you to send and receive messages to any GSM network. SMS enables Mobinil subscribers to receive and send SMS while roaming abroad. Roaming users will use their home SMSC to receive and send messages while within foreign network.